

February 4, 2008

To: FCC

RE: Century Communications

This is to inform you that we live at Live Oak we Century Communications has a 15-yr. contract that we, the residents had to sign when we moved in. The Falcone Family has monopolized this company and we are stuck with it. The service they provide is antiquated. Their internet service is very slow and they advertise high-speed service. Their customer service is not very knowledgeable and helpful. Many of the residents at Live Oak, myself included, had to get other TV cable and internet service from another company in order for us to get up-to-date TV channels, internet service, etc. We are paying double the price. We have been trying to get out of this contract for a while now, but hopefully with your ruling, it can be done.

We want to be able to choose the cable, internet company that we choose. We have that right as consumers. We should not be forced to have a contract with a company that "sucks" and can't produce what it promises. We should be able to get out of this contract because they failed to give us the service they promised.

I hope you will allow us to be rid of them as soon as possible.

Thank you.

Cindy & Frank Del Vecchio

Tampa, FL